



YOU CAN CONTACT OUR DREAM TEAM DURING REGULAR BUSINESS HOURS (8H30AM – 5PM E.S.T.) MONDAY THRU FRIDAY BY PHONE 1. (844) 333-7326 OR VIA EMAIL [dreamteam@shopjamminjammies.com](mailto:dreamteam@shopjamminjammies.com)

**EXCHANGE FORM**

WRITE AUTHORIZATION NUMBER HERE →

**EXCHANGES**

We want everyone to love their PJs as much as we enjoyed creating them! If something doesn't meet your expectations, don't lose sleep over it...

We will gladly exchange within 21 days of your order date, any unwashed and unworn ticketed merchandise in its original condition, when accompanied by the original packing slip invoice. Item(s) must be returned in its original packaging, with all original tags attached.

[See our return policy here](#)

**STEP 2: HOW WOULD YOU LIKE US TO HANDLE YOUR REQUEST?**

Please note: Shipping & handling fees are not refundable.

**Exchange items**

\*A \$6 USD (for shipments to the USA) or \$8 CDN (for shipments to Canada) shipping fee will be charged to the credit card on file (or include a cheque for \$8 with your return), along with the difference in price of the exchange, if any.

**STEP 1: FILL OUT THE BILLING INFORMATION BELOW**

Order Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_

Telephone: \_\_\_\_\_

**SHIPPING INFORMATION**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_

**STEP 3: LIST THE ITEM(S) YOU ARE EXCHANGING AND INCLUDE A REASON**

QTY	ITEM	COLOR	SIZE	DESCRIPTION	REASON FOR EXCHANGE

**STEP 4: PLEASE PLACE YOUR REORDER HERE**

QTY	ITEM NO	SIZE	DESCRIPTION	PRICE EACH	TOTAL
1	104-242	M	EXAMPLE	\$69.00	\$69.00

**METHOD OF PAYMENT:** Please include credit card number and expiration date with credit card orders.

Charge to my (check one):  Mastercard  Visa

Credit Card Number: \_\_\_\_\_ Exp. Date \_\_\_\_\_

Signature: \_\_\_\_\_

Note: Additional merchandise ordered may require additional shipping and handling charges. If no method of payment is provided, the original credit card will be charged for any balance due. If you have any questions about your exchange, please email us at [dreamteam@shopjamminjammies.com](mailto:dreamteam@shopjamminjammies.com). We will gladly issue a credit note or exchange on full priced merchandise for the value of the merchandise returned within 21 days of purchase. \*\*\*ALL DISCOUNTED OR CLEARANCE ITEMS ARE FINAL SALE\*\*\*

**STEP 5:** Enclose this form along with the merchandise in a secure package. Cut and attach the Return Label to the outside and return through any traceable shipper or by insured mail. Please allow 10 days for us to receive your return and 10 days to process your request.

**EXCHANGE LABEL**



**ONLINE RETURNS**  
550 rue Deslauriers  
Montreal, Quebec H4N 1V8